

Henbont Holidays Privacy Policy

1. Introduction

Henbont Holidays is committed to protecting your privacy. This policy sets out how we use and protect any information that you give us when you use this website or book a stay with us.

2. Information We Collect

We collect information necessary to process your booking or enquiry, including:

- **Name and Contact Details:** Address, email, and telephone number.
- **Booking Information:** Dates of stay, number of guests, and special requirements.
- **Payment Information:** Processed securely through our third-party booking system.
- **Website Usage Data:** We use cookies to improve your website experience. This may include tracking user traffic patterns and IP addresses.

3. How We Use Your Information

We use your information to:

- Manage your booking and payment.
- Communicate with you regarding your stay.
- Comply with legal obligations (e.g. tax, safety).
- Send marketing communications (only if you have consented).

4. Sharing Your Data

We will never sell or rent your personal information. We only share data with third parties when necessary:

- **Booking Systems:** To process your reservation.
- **Legal Obligation:** To regulatory authorities (e.g., HMRC) if required.
- **Emergency:** To protect your safety.

5. Data Retention

We retain your data for as long as necessary to comply with legal, accounting, or reporting requirements (typically up to 7 years for financial records).

6. Security

We take data security seriously and use SSL (Secure Sockets Layer) technology to encrypt data passed between your computer and our site.

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

7. Your Rights

Under the UK GDPR, you have the right to:

- Access the information we hold about you.
- Correct any incorrect information.
- Request that we erase your personal data.
- Object to us processing your data for marketing.

8. Contact Us

If you have any questions about this policy, please contact us at henbontholidays@gmail.com

9. Policy Changes

Any changes to this Privacy Policy made by Henbont Holidays will be posted here and will take effect immediately. This policy was last updated on 13th May 2026.